How to perform a HDMI reset on Samsung Entrance Screen

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# Case Description:

After trouble shooting verifying that all components were working properly (HDMI, and Zotac box) we were still receiving a no HDMI signal error on the screen. We were receiving a Zotac splash screen, then a Tommy’s logo splash screen then would procced to no HDMI signal. To resolve this we received these steps from Samsung to perform a HDMI reset.

# Steps to Resolve:

1. Power off Samsung Entrance TV.

2. Using the provided remote press, mute 182, power.

3. Go to “Control”.

4. EDID set to “on”.

5. Go down to “Write All”.

6. Press right arrow to perform write all function.

7. Power cycle Samsung Tv, and the tv should no long go into no HDMI state.