

Quick Start Guide for Fusion LED Displays

Electro-Matic Visual Technical Support

248-478-1182, x2, x2

https://visual.electro-matic.com/support/

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The Software

The software for your Fusion display is called **Visions Play**. You should have been provided with a small card with a flash drive attached, insert this into your PC and copy the files over to your PC to install the software. On this card will be printed helpful information such as the sign's serial number and IP address.



If you did not receive or do not have access to your software card, please call technical support or visit the website below to submit a support request.

https://visual.electro-matic.com/support/request/

When launching the software you will be presented with a login screen. The username and password should already be filled in. If needed, the default login information is:

Username: user

Password: user



[Type here]

Getting Connected

The first step is to connect to your display. Select **File** from the top-left corner and then select **Communication Setting**.

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- If you haven't connected from this PC before, you will need to enter your IP address. Nothing else will need to be changed.
- > After entering your IP address, select **OK**.
- > You should see a green progress bar proceed to 100% and then disappear. You are now connected. If you get an error, see below for troubleshooting.

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If you receive an error attempting to communicate, first make sure you have the correct IP address entered in the field. Check to make sure you have a good internet connection, and that the display is powered on. If you still receive the error, call technical support for assistance.

Hardware Password

If your display is using a cellular modem for communication, there is one additional step you will need to take for security purposes.

- > In the **File** dropdown, select **Log on to Hardware**.
- If it is the first time entering the hardware password, type it into the password field. If you have done this step before on this PC, the password will be entered for you.
- Select OK.





Resizing Graphics

Once you have downloaded the graphics to your computer, you will need to make sure they are the correct size and format for your display before they are sent out. This can be done using the built-in **Picture Resizer** tool.

Select Tool from the dropdown menu and choose Picture Resizer.



- Select Add Files and navigate to the downloaded graphics. You will see them now listed under Source Files.
- Select the browse button to the right of **Destination Path** and choose where you want the resized graphics to go. We recommend having a separate folder for your resized graphics.
- > The **Size** will be populated automatically as long as you have communicated with the display.
- Select **Convert** to have your messages resized to fit your sign.

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Sending Graphics to the Display

Now that the messages are converted, we are ready to send them to the sign. The messages will be sent to the display from the **Play List Files** area on the right side of the screen.

Select the Add button, which will be the green plus button, and choose Add Files From Computer.



- Navigate to your resized graphic files, select one or more, and then select **Open**. This will add them to the playlist below.
- > Use the Up or Down arrows to reorder the messages to play in the order you would like.
- To remove messages, simply select the message you would like to remove and select **Delete**, which will be the red minus button. This will not delete the message from your computer, just the playlist of the sign.
- To send the playlist to the sign, select the red Send arrow on the right. You will see a green progress bar that will end will Message Sent Successfully. Your graphics are now playing on the display.

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For additional support please call Electro-Matic Technical Support at

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