Tommy Express Car Wash Fusion LED Display

TOMMY CAR WASH SYSTEMS

FUSION

Basic Troubleshooting Steps for your Electro-Matic Fusion LED Display

Display Troubleshooting

1. Check the circuit breaker dedicated to the LED display
2. Power-cycle the LED display
3. Check any message scheduling
4. Re-send messages to your LED display
5. Check Time/Date on LED display using Visions software

Communication Troubleshooting

1. Check signal strength on your radio communication devices
2. Power-cycle radio communication devices (If applicable)
3. Power-cycle LED display to check start-up IP configuration, verify local network IP configuration match
4. Check connections to local network PC LED display connection

Still Need Help?

Please contact Electro-Matic Visual Display Tech Support at
visual.electro-matic.com/support/request

• Check both sides of display if reporting issue
• Lookup serial number (check display tag or software)

Media Services Library

• visual.electro-matic.com/led-signs/creative-services/
• Creative library of animated and static content
• Custom content available

Modem Troubleshooting

1. Cycle power to the sign
2. Make sure your PC is connected to the internet
3. Make sure there is no firewall blocking port 9520 for TCP and UDP

Totally Tommy Express Tunnel for 2016
Shown: Exit end of the Totally Tommy with new "boxed-in" Dry Back Room for added space.
Featured: Nichiha® and ACM® panels look amazing and stay that way with very low maintenance.

Contact Name	Position	Phone	Email
Electro-Matic Visual	Tech Support	(248) 478-1182 Ext.2 then Ext.2	EMVtech@electro-matic.com
Alan Nicholson	Regional Sales Manager	(616) 250-4502	ajnicholson@electro-matic.com