Tommy Car Wash Systems | 581 Ottawa Ave # 300 | Holland, MI 49423 | Tommycarwash.com/Support

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Switching To Fiber

If a site is switching to fiber internet it should be a plug-and-play method. When the ISP comes to switch the site to fiber, they should install a modem that will convert the fiber connection to an RJ45 ethernet connection.

If the site does not have this, they need to purchase one from the ISP as we do not offer this from Tommy's. Our Edge router will be able to be directly connected to the equipment the ISP provides and should not require any configuration to get up and running.

If you are having trouble connecting to the internet, try power cycling the edge router after it has been connected to the ISP equipment.